

Executive Biography

Sarah Richardson
MBA, ACC, DTM, CHCIO, FCHIME

Healthcare Leadership Executive | Certified Career Coach | Super-Connector



Sarah Richardson is a transformative, inspirational and results-driven healthcare and technology senior executive who operates within large-scale healthcare environments. She achieves aggressive goals, catalyzes change and advances sustainability by designing and executing high performance-based strategies, cultivating top-tier talent, infusing expectations and accountabilities, instilling customer-centric practices and forging collaborative cultures.

With a B.S. in Hospitality Administration, a Master's in Business, and a certification in Healthcare Administration, Sarah currently serves as the Vice President of IT Change Leadership for Optum. Optum serves 18M patients, 46k aligned physicians, 9k advanced practice clinicians, and 80 payers. Sarah is also an advisor and career coach for ArcVida, an e-learning start-up that provides clients the tools and support they need to land the job that will launch careers they love. She has built award-winning teams and has been recognized by The Kansas City Business Journal as a 'Woman Who Means Business', a "Next Gen Leader" and 'Rising Star' by KC Business Magazine, and an 'Outstanding Executive' by Advancing Women in Technology.

She is most proud that her work focuses on building long-lasting, loyal relationships across the continuum, resulting in collaborative strategies to meet diverse organizational needs, productivity gains, and the use of technology to advance teammate engagement resulting in a committed and dedicated workforce. Her ability to coordinate teams of technology experts, strategic business partners, physicians, and clinicians, has enabled her to successfully deliver programs, services, and tailored solutions in the healthcare setting.

Sarah is an active member of CHIME as a Certified Healthcare CIO (CHCIO), faculty member, media liaison, and fellow. Sarah regularly publishes industry relevant content on her website at www.conciergeleadership.com and serves on several professional boards. She is an Associate Certified Coach with the ICF and Distinguished Toastmaster, as well as the chair for members in transition for the SoCal Chapter of the Society for Information Management (SCSIM). She hosted the [HIMSS SoCal Podcast](#) featuring top health information technology and leadership topics with keynote guests from 2017 - 2020. She is an avid scuba diver with a passion for conservation.