Agency for Health Care Administration: Real World Health IT Initiatives

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Query Exchange

• Built on the nationwide eHealth Exchange platform
  • Allows providers to query for patient clinical records
  • Federated network with no centralized data repository
  • Common data standards, legal agreement, and governance

• Health Information Exchange MU Requirements
  • Electronically exchanging summary of care records
  • Incorporating electronic summary of care records into an EHR
  • Performing clinical reconciliation using received summary of care records

Powered by eHealth Exchange™
Secure Messaging

• Basic, secure, HIPAA-compliant exchange
  • Push model of exchange
  • Uses industry-developed Direct standards
  • Strict identity verification standards for users
  • Supports transport of documents of any format
• DirectTrust accreditation means that users can exchange with a trusted nationwide network of over 1.3 million users
• Florida HIE Services Direct Messaging is an inexpensive web-based alternative for Florida providers
Encounter Notification Service (ENS)

- Offers timely notice of patient hospital encounters to health care providers and health plans.
  - Over 215 hospitals covering 95% of all acute care hospital beds in Florida share data
  - 8 million lives covered
  - 800 thousand alerts delivered/month
  - Improves care coordination and transitions of care
  - Reduces hospital admissions and readmissions
  - Supports value-based payment models

Powered by
ENS Subscribers

- Over 100 subscribing organizations
  - 22 accountable care organizations
  - 14 health plans
  - 27 ambulatory providers
  - Over 50 hospitals
Impact & ROI

• Increase Post-Discharge Follow-Up Care
  • One subscriber had over 73,000 Transitional Care Management (TCM) eligible discharges during a study period.
  • The subscriber was able to leverage ENS to get 69% (50,322) of those patients in for a follow-up visit within the TCM-required 1-2 week timeframe.

• Reduce Avoidable Readmissions
  • One subscriber saw a 40% reduction in re-admissions per quarter during their first year of subscribing to ENS.

• Save Money
  • One subscriber with a small panel (~10K patients) attributed a total annual savings of $284,000 to their ENS subscription via avoided readmissions.
  • Another subscriber saw their average 90-day total spend post discharge decrease by $1,882 per instance when using ENS to capture TCM
Telehealth for...

- Urgent Care
- Specialist Follow-up
- Psychiatry
- Retail
- Pediatrics
- SNF's
- Home Health
- Chronic Care
- Psychology
- Nutrition
- School Health
- Oncology
- Headache
- Workplace Service
- Dermatology
Advisory Council’s Report is available on-line at: AHCA.myflorida.com/telehealth
#gotPI
Promoting Interoperability
Promoting Interoperability

Modified Stage 2

- Protect Patient Health Information
- Clinical Decision Support
- Computerized Order Entry (CPOE)
- E-Prescribing
- Health Information Exchange
- Patient Specific Education
- Medication Reconciliation
- Patient Electronic Access
- Secure Messaging
- Public Health Reporting

Stage 3

- Protect Patient Health Information
- E-Prescribing
- Clinical Decision Support
- Computerized Provider Order Entry (CPOE)
- Patient Electronic Access
- Coordination of Care
- Health Information Exchange
- Public Health Reporting
Challenging Measures

- Health Information Exchange
- Patient Electronic Access
- Secure Messaging
e-Prescribing
Annual Electronic Prescribing Rate 2007 - 2017

- 2007: 1.6%
- 2008: 4.3%
- 2009: 11.3%
- 2010: 18.4%
- 2011: 27.1%
- 2012: 41.3%
- 2013: 51.6%
- 2014: 56.8%
- 2015: 63.0%
- 2016: 70.0%
- 2017: 74.2%

*Q3
## Enablement Status of EPCS for Florida

<table>
<thead>
<tr>
<th>Prescribers</th>
<th>Pharmacies</th>
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<tbody>
<tr>
<td>Prescribers must utilize EHR software that is EPCS certified and audit approved to enable e-prescribing of controlled substance</td>
<td>Pharmacies must be ready to receive EPCS transactions from prescribers with approved software</td>
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<tr>
<td>As of September 2016, approximately 3.2% of active e-prescribers in Florida have been enabled to prescribe controlled substances</td>
<td>As of September 2016, 79.9% of pharmacies in Florida are enabled to receive e-prescribed controlled substances</td>
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<tr>
<td>As of September 2017, approximately 7.4% of active e-prescribers in Florida have been enabled to prescribe controlled substances</td>
<td>As of September 2017, 86.5% of pharmacies in Florida are enabled to receive e-prescribed controlled substances</td>
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</tbody>
</table>
Enablement Status of ePrescribing of Controlled Substances

Florida EPCS Enablement Compared with US Average

- FL Prescribers
- US Prescribers
- FL Pharmacies
- US Pharmacies
Contacts and Resources

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